



Остапенко Николай Петрович

Sales Manager Candidate

+38 097 097 09 70 ostapenkomp@gmail.com







CLIENT BASE









Score Interpretation



Possible major gaps in understanding or applying skills.

 26-50 points
 Minimal understanding, development required.

51-75 points

Noticeable basic practical experience.

Deep knowledge and application; leadership or expert qualities.

Professional-Psychological Profile

STRENGTHS

Lack of communication skills, client-base orientation and international sales experience were noted.

AREAS FOR

Develop a client base, gain experience in international sales procedures, and obtain personal transport. Enhance negotiation and effective communication skills.

Action Analysis

89%



Overall Candidate Analysis

COMMUNICATION SKILLS

The candidate demonstrated a low ability to communicate within the assessed skill set. They answered "No" to all questions about negotiation, active listening, and conflict resolution, indicating a lack of experience or confidence in these areas. These findings warrant serious attention before assigning any sales-manager duties, which demand strong communication skills.

CLIENT BASE



COMPETENCY-RELATED OUESTIONS

The candidate was unable to answer questions on developing a go-to-market strategy for a new B2B product. This points to an absence of understanding of key aspects such as market analysis, target audience definition. distribution channels, customer acquisition methods, and risk/opportunity assessment.

INTERNATIONAL SALES

The candidate has extensive experience working with international clients, is familiar with customs procedures, and speaks foreign languages at a sufficient level. This enhances their ability to perform effectively as an international sales manager.

PROFESSIONAL EXPERIENCE

Responses about past work experience, market knowledge, and successful case studies indicate an average level of competence in this field. Although the candidate cited real achievements, none related to selling bimetal sheets abroad, confirming only a middling expertise in this domain.

TRANSPORTATION CAPABILITIES

The candidate does not own a personal vehicle—an important resource for a sales role requiring travel. They also showed rejuctance to business trips, which could severely limit their ability to meet clients and attend off-site engagements. Current circumstances preclude reliable business travel.

EXPEDIENCE-DELATED OLIESTIONS

The candidate answered "No" to a fundamental sales-manager question, underscoring a critical skill gap. This highlights the need for substantial competence development before taking on the responsibilities of this position.



QUESTIONS RELATED TO THEORY



The candidate failed to answer the basic question on sales theory, indicating a low level of competence in this area. Lack of knowledge of the fundamental stages of the sales process may significantly limit their ability to perform a sales manager's duties effectively, where theoretical preparation is critically important.

ASSESSMENT RESULTS

The candidate demonstrated deficiencies in key areas essential for the Sales Manager role. Their lack of experience and basic understanding of sales theory restricts professional opportunities. Limited transport options and unwillingness to travel further reduce their suitability for the position, especially in an international context. A final score of 17 out of 100 underscores the critical need for enhanced competencies and professional training to carry out the responsibilities of this role.



Professional-Psychological Portrait



STRENGTHS

To date, the candidate's responses have not revealed clear strengths that match the requirements of a Binetal Sales Manager. The absence of information on communication skills, client-base management, and international sales experience makes it difficult to identify concrete advantages for this role.



GROWTH OPPORTUNITIES

CLIENT BASE DEVELOPMENT

The candidate should focus on building and expanding a client portfolio, which is key for successful sales. This could include developing strategies to attract new customers and strengthen relationships with existing ones.

ACTIVE LISTENING

Cultivating the ability to listen attentively to client needs and respond accordingly will help establish trust and rapport with partners.

IMPROVING COMMUNICATION SKILLS

It is essential to develop effective communication and negotiation skills, especially in an international context. Training could include public-speaking workshops or seminar participation.

BUILDING TRUST

The candidate should learn to foster longterm relationships and partnerships with clients. This may involve cultural sensitivity training and personalized engagement techniques.

KNOWLEDGE OF CUSTOMS PROCEDURES Mastery of customs regulations will

Mastery of customs regulations will enhance effectiveness in international sales. Practical training or hands-on experience in this area can boost confidence when working with overseas markets.



CONCLUSION

Based on this analysis, the candidate does not fully meet the requirements for the international bimetal sales manager position. Their lack of experience, client base, knowledge of customs procedures, and personal vehicle pose significant barriers to success in this role. Nevertheless, these weaknesses can serve as motivating factors for further development. They can be overcome through targeted training and the acquisition of practical experience.

The brief, terse responses such as "No" reflect the candidate's current low level of preparation but also indicate substantial potential for growth. This can serve as an effective starting point for developing the necessary skills and knowledge to achieve success in similar positions in the future.



Active/Passive Verbs Analysis

ACTIVE VERBS	I speak, I do, I grow/develop, I interact, I comment, I search, I work, I promote, I plan
PASSIVE VERBS	I don't remember, I don't know

Perfo	rmer						nitiator
						89%	
0			40			-10	100

Speech Profile



Speech with emotional coloring is often rich in expressive words, intonational accents, and interjections. It can convey a wide spectrum of Feelings—from joy to disappointment or anger. Frequently used are exclamations, metaphors, epithets, and words that express emotional states (e.g. happy," angry, "impressed"). Speech rate may avery with emotional intensity, and pauses can signal reflection or emotional involvement. Such language style typically makes a strong impression and leaves an emotional imprint on the listensor.

Dialogue Analysis

The candidate provides exclusively negative or rejecting responses, which may indicate reluctance to disclose personal information or engage openly. This can also suggest a defensive or categorical stance. Such replies reflect caution and, possibly, a fear of potential consequences from sharing information.

At the same time, this communication style may come across as passive-aggressive. Given these traits, the person might not be ready for open dialogue or collaboration requiring flexibility and willingness to discuss. They may feel more comfortable in situations where there is no need to show initiative or adopt an active stance.



Астрологія





Тілець – другий знак зодіакального кола. Період цього знака Зодіаку триває з 21 квітня до 21 травня. Один із найбільш врівноважених знаків Зодіаку. Прикметними рисами характеру Тільців є терплячість, працьовитість, практичність, життєва мудрість, неквапливість, любов до задоволень і впертість.

Де править Сатури, там дисципліна, заборони і відповідальність. Засвоєння життєвих уроків є ключовим для цієї планети.

Людина, народжена 20 травня - новатор, і завжди знаходиться в пошуку нових ідей і рішень. Рішучість і стабільність є одними з найбільш визначальних якостей.

Нумерологія











Люди, народжені під числом 9 у нумерології, дуже енергійні та швидкі. Вони не бояться челенджів та боротьби. Номер 9 можна зустріти серед військових, поліцейських, спортсменів та борців за ідею. 9 ніколи не бояться і безстрашно беруться за будь-яку роботу.

Руна Беркана повністю втілює материнський принцип - ввічливість, м'якість, спокій. Також вона відповідає за зростання рослин, тварин, людства, і всього що розвивається,

Верба дуже приваблива і своєрідна. Вона сповнена незрозумілих думок, несвідомих бажань. Вона володіє артистичними здібностями, інтуїцією і багатою уявою. Іноді буває непоганим психологом.

Конвалія, квітка травня, символізує смиренність. Люди, народжені під знаком конвалії, мають ніжну натуру і знаходять красу в простоті життя. Вони мають турботливу вдачу і часто ставлять благополуччя інших вище за власне.



Якості особистості



Людина рішуча, чуйна, відповідальна, цінує стабільність, має схильність до творчості та духовного зростання, любить допомагати.

- Лідерські здібності здатність мотивувати і вести за собою.
 Практичність добре розуміє, як ефективно досягати результатів.
 Наполегливість не відстулає перед труднощами, досягає мети.
 Висока енергійність здатний працювати в умовях тиску або дебіциту
- Відповідальність сумлінно ставиться до виконання завдань.
 Дисциплінованість чітко дотримується режиму та розпорядку.
 Амбіційність завжди прагне досягти великих висот.

Можливі виклики

Схильність до впертості, надмірної критичності до себе, страх змін, інколи емоційна закритість або уникнення ризиків.

- Імпульсивність інколи може приймати рішення без достатнього обдумування.
- оодумування.
 Нетерпимість до повільності важко працює з повільними людьми або проектами.
- Схильність до конфліктів здатний відстоювати свою думку, що інколи призводить до суперечок.
 - Прагнення до влади – бажання контролювати ситуацію та приймати

рішення.

висново

Астрологія та нумерологія вказують, що Тілець має всі якості для фізичної роботи, яка потребує енергії та витривалості. Число 9 надає стабільності та уважності, що є важливими для роботи з інструментами і механізмами.

Професія менеджера з продажу підходить на 75%

Сильні сторони: дисциплінованість, відповідальність, енергійність. Можливі труднощі: імпульсивність. бажання швидких результатів.

Альтернативні професії:

Інженер – аналітична робота, поєднана з практичними завданнями. Прораб – зосередження на організації роботи, керування командою. Механік – робота з технікою, впровадження нових рішень.

Сфера продаж може бути вдалою для людини, але необхідно враховувати можливі імпульсивні рішення та прагнути вдосконалювати навички.



Фрустраційний профіль



ЗВИНУВАЧУВАЛЬНИЙ ТИП

Пам модель поведним часто формуеться як захисний механізм, який дозволяє уникнути відчуття провини чи дискомфорту. Проте постійне звинувачення інших може призводит до відчуження ў коместиві, браж довіри та зимсья фективності командию іроботи. Людині із звинувачувальних типом важивов навчитися брати відповідальність за свої виники та шукали способи конструктивного вирішеня проблем.



HR Recommendations

Based on the candidate analysis. Aimed at developing the candidate's competencies and increasing their value to the company.

1. THOROUGH DISCUSSION OF TECHNICAL SKILLS



Organize a meeting to uncover and verify the candidate's technical knowledge, with an emphasis on mechanical transmissions and technical processes. Use hands-on tasks or simulations to evaluate real-world competencies.

2. TRAINING AND MENTORSHIP



Offer mentorship by an experienced staff member to accelerate the candidate's adaptation to the work environment.

3. DEVELOPMENT OF TEAMWORK AND COMMUNICATION SKILLS

Encourage participation in team projects and workshops to cultivate soft skills.



4. FOCUS ON INITIATIVE AND FLEXIBILITY



Provide training to foster flexible thinking and adaptability to change.



5. STRESS RESILIENCE ASSESSMENT

Use simulated high-pressure scenarios to evaluate the candidate's reactions under stress Provide training in stress-management techniques (e.g. breathing exercises and situational analysis).

6. SOFT SKILLS DEVELOPMENT

Teach stress-management methods, such as breathing techniques and reflective analysis. Encourage participation in workshops or events aimed at building emotional intelligence.

7. DOCUMENTATION & FEEDBACK

Prompt the candidate to share detailed examples from past experiences and to perform self-analysis of completed tasks. Give structured feedback to help them understand their strengths and areas for improvement.



ANSWERS

INITIATIVE & FLEXIBILITY

Nº	Question	Answer
1	Describe a situation when you took the initiative to solve a difficult problem at your previous workplace. How did it affect the outcome?	The situation wasn't very difficult for me, as I'd already had experience with something similar.
2	How do you typically adapt to using new equipment or technology in production to maintain high work quality?	No 5:
3	Tell us about a time you found a creative solution to repair equipment when the needed parts or tools were unavailable. How did you do it?	No 10

TEAMWORK

N₂	Question	Answer
4	Describe a specific project where you collaborated with other technicians to achieve a shared goal. How did you resolve conflicts?	The situation wasn't very difficult for me, as I'd already had experience with something similar.
5	Describe a situation when you actively supported colleagues during a challenging project to boost team morale. How did that influence the result?	No 5
6	How do you usually handle conflict situations within a team when disagreements arise about the approach to a technical task?	No 1
7	Describe a specific project where you collaborated with other technicians to achieve a shared goal. How did you resolve conflicts?	No 2
8	Describe a specific project where you collaborated with other technicians to achieve a shared goal. How did you resolve conflicts?	No 5



ĺ	Nº	Question	Answer	
	9	Describe a specific project where you collaborated with other technicians to achieve a common goal. How did you resolve conflicts?	No 2	20

COMMUNICATION SKILLS

Nº	Question	Answer
10	Describe a situation when you fully understood a complex technical task by actively listening and asking clarifying questions.	No 20
11	How would you explain a complex technical process to a colleague so that they understand you on the first attempt?	No 55
12	Describe a situation when you had to discuss technical solutions with colleagues to reach a consensus. What was your approach?	No 10

COMPETENCY-RELATED QUESTIONS

ĺ	Nº	Question	Answer
	13	Imagine you have been asked to assemble a simple mechanical transmission consisting of a shaft, gears, and bearings. What steps would you take to prepare and install these components to ensure safe and proper operation? Describe your approach.	No 2



STRESS RESILIENCE

Nº	Question	Answer
14	What specific techniques do you use to manage stress effectively when performing complex repair tasks?	No 20
15	Describe a situation during an equipment failure when you remained calm and solved the problem efficiently. What exactly did you do?	No 55
16	Describe a scenario where you worked on an urgent repair with limited spare parts. How did you handle the pressure and constraints?	No 10

TECHNICAL SKILLS

Nº	Question	Answer
17	What is your experience in servicing and repairing various types of equipment, such as lathes, milling machines, or welding apparatus?	No 20
18	Explain how you identify and address wear in moving parts of a mechanism.	No 55
19	Describe the process you use to detect hidden mechanical faults in complex systems, and which tools you employ for this purpose.	No 10